

Garantie Warranty Garantie



Manufacturer

VELO-CE SRL

Via Milano, 78 – 20013 Magenta – Italy

Telefono +39 380 10 15 453

Velœ it's a brand of the company VELO-CE SRL that guarantees that this product has been manufactured according to the latest European safety standards and quality requirements applicable to this type of product and that this product, at the time of purchase, has no defects in workmanship and material.

During production various quality checks have been performed. Should it happen that, despite all our efforts, during our warranty period of two years your Velœ bike shows a material and/or manufacturing fault, then VELO-CE SRL is required to respect this warranty. If you feel your warranty should be applied or if you want detailed information on the application of your warranty please contact your Velœ dealer.

The following warranty stipulations apply to your Velœ bike

All terms are applicable counting from date of purchase.

- A five year warranty on the frame and the fork except for wear parts.
- A two year warranty on all other parts.

The Lithium-Ion Battery is guaranteed to have at a minimum 60% of its nominal capacity after 1000 (one thousand) full charging cycles the dealer could check the battery status and residual capacity.

Parts and components that are not manufactured by VELO-CE SRL and their future availability, are warranted as determined by the respective manufacturers and set forth in the respective manufactures warranty terms and conditions.

This warranty does not cover ordinary wear and tear on some components, including, but not limited to the chain-drive, belt-drive, brakes, grips, shifting cables, tires, and saddle.

This warranty does not cover paint, decal and finish.

This warranty does not cover damage to the product or damage caused to other equipment if caused in whole or in part by:

- Improper use or handling.
- Accident, misuse, abuse or neglect.
- Modification of the E-Bike
- Installation of components, parts or accessories not originally intended for or compatible with the E-Bike as sold.
- Improper assembly.
- Failure to properly maintain the E-Bike.
- Failure to have the E-Bike serviced.

Person in charge for warranty issue/

Mr. Stefano Moruzzi Via Milano, 78 – 20013 Magenta – Italy - Telefono +39 380 10 15 453

VELO-CE SRL
Amministratore Unico